

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

54642D-01

S E R V I C E N O T E

Supersedes:
None

54642D -500-MHz MSO scope:2 ch+16 Digital, 4 MB MegaZoom

Serial Numbers: [ALL]

The 54642D product should have the power supply replaced, if the cooling fan becomes non-operational. If the units' power is left on long enough, for the power supply to go into thermal protection mode, then the internal components will have reached operational temperatures that exceed the maximum recommended temperatures. To ensure product reliability, it would be recommended to replace the power supply.

To Be performed By: Service Center Normal Warranty Repair

Parts Required:

P/N	Description	Qty.
0950-4282	Power Supply	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Warranty Period Expires	
AUTHOR: MR	PRODUCT LINE: 1A		
ADDITIONAL INFORMATION:			

© AGILENT TECHNOLOGIES, INC. 2002
PRINTED IN U.S.A.



May 9, 2002